

Dear Carlucci Home Families,

We are happy to announce that limited in person visiting will be permitted to slowly resume per guidance from NYS Department of Health. It has been a very difficult time for every one of us and we are all looking forward to welcoming visitors again. **We must comply with the NYS Department of Health policies and procedures in order to permit visits.** Though we all have the same goal, to care for the health and safety of your loved ones, there are some challenges to visiting we want you to be aware of at the outset to prevent our loss of visiting approval from the Department of Health. **Please read this letter in its entirety and reply to the email to confirm you have read the letter prior to calling the home to schedule a visit.**

The following are mandated requirements for visitation to occur:

- Visits must be scheduled in advance. Initially visits will be offered on Wednesdays at 10am and 6pm, Thursdays at 2pm and 4pm, and Saturdays at 10am and 2pm. Visits will be scheduled for ½ hour. Visiting appointments are available beginning on April 7th.
- Jennie and Liz will arrange all visiting appointments.
- No one who arrives without a scheduled visit will be admitted. If you arrive late for your scheduled visit time you may be asked to reschedule as we must adhere to the schedule submitted to the Health Department in order to maintain visiting privileges.
- Each resident may have no more than 2 visitors per scheduled visit.
- Each visitor must complete a Visitor Screening Form including demographic information, a Covid-19 screening questionnaire, and an affirmation of complying with visiting procedures. **Please complete this form prior to arriving at the home. When you arrive, please telephone from your vehicle to receive additional instructions. The Visitor Screening Form is attached to this email.**
- Your temperature will be checked and must read below 100 degrees to enter the home.
- If you do not pass the Covid-19 screening, your visit must be rescheduled.
- Visits will be held on the deck with a maximum of 2 visitors at a time.
- During inclement weather, visits will be held in the sitting room with a maximum of two visitors at a time, visitors may not enter other areas of the home and must go directly to the visiting room once admitted to the home.
- During Inclement weather, if a resident has a private room, visits may take place in the resident's room with a maximum of 2 visitors at a time.
- Social distancing of 6 feet must be practiced at all times, including with whomever you arrive for the visit. We realize you may reside together, may have ridden in the same vehicle, etc. but we must adhere to the rule that all visitors will remain 6 foot socially distanced (even from a co-visitor) when in the home. Seats in the sitting room will be set up and may not be moved during the visit. Staff are required by the Department of Health to monitor the visit to ensure compliance with all safety procedures.

- Each visitor must wear a mask covering both nose and mouth. If you need a mask, one may be provided to you prior to entering the home. Residents must also wear a mask during the entire visit.
- Each visitor will need to sanitize hands.
- Visitors under 16 years of age must have a responsible adult present.
- The maximum number of visitors in the home (both levels) may not exceed 5 individuals at any one time.
- The visitation room will be disinfected with an EPA approved disinfectant between each visit.

**Please help us maintain the safety of our staff and residents and continue to offer visits by adhering to these procedures.** We will make this as simple and easy as possible for you and appreciate your help and cooperation.

If these policies and procedures create any significant difficulties for you please know you are welcome to continue virtual visits and window visits and we will be happy to help out in this case. Please just reach out and let us know what would be most helpful.

**If you would like to schedule a visit, please call the home and Jennie or Liz will put you on the calendar. Please arrive on time and complete the Visitor Screening Form prior to arriving for your visit so you may enjoy a full ½ hour with your loved one.**

**Thank you, we look forward to seeing you soon!**

**To schedule a visit, please speak with Jennie or Liz.**

**Phone: 845-355-7700**

**Fax: 845-355-2082**